

Joleen's Starz of the South LLC

POLICIES AND PROCEDURES

TUITION AND PAYMENT POLICY

*Tuition must be paid on or before the 1st of each month. Late fee of \$25.00 will be posted automatically after the 5th of the month. This will be enforced.

*Registration Fee of \$30.00 each family and 1st months tuition must be paid in order to hold student placement in class.

*Tuition is based on 4 lessons per month. Months with 3 or 5 weeks are charged at the same rate as months with 4 weeks.

*Tuition is not reduced for any missed classes, holidays, illnesses, or vacations. Absences do not give pro-rated tuition.

*Your account is billed on a monthly basis, and if student wishes to withdraw from class, tuition will be expected until notice is given. If student quits in the middle of the month, without notice and tuition has not been paid, it is our right to collect said amount due on your account.

*We do not give refunds on tuition or registration fees. Costumes & Recital Fees are Non-Refundable

*Student may make-up missed classes by attending any class in their age/ability level. Classes may not be made up after the month of March, due to rehearsal of recital.

*There will be a \$35.00 NSF fee billed to your account if a check is returned.

*If the studio is closed anytime between the end of a month and the 1st and/or the 5th, it is parent/guardian responsibility to make payment prior to the due date.

*There is a charge for students not picked up on time after class unless arrangements have been made or are in our afterschool care program. Some exceptions apply, such as older students who have time in between classes. Students 9 & under must have adult supervision during those times and we are not available. Please see our tuition & registration form for fees.

*The studio currently accepts the following forms of payment. Cash, Checks, Money Orders, Online through the parent portal on our studio website. www.starzofthesouth.com. Credit Card Automatic Debit with authorization, or Credit Card in studio-by phone. If you need to mail payments, please send to 12618 Hwy 57 Vancleave, MS 39565. Be sure to write student name on the memo line of payments. *Receipts will be e-mailed. Please be sure to update your e-mail address with the studio if your e-mail changes.

*Please refer to the Season Calendar for holiday/studio closings. Classes will generally follow the Jackson County School District Schedule. Subject to change.

DANCE ROOM AND STUDIO POLICIES

*Students will not be allowed to run around in the dance room, hang on ballet barres, or play on acrobatic mats.

*Students ages 10 and under will be disciplined with a "time out" for first warning of misbehavior and parent/guardian will be notified. Students 11 and up will be asked to leave the dance room and sit in the lobby for duration of class and parents will be notified. If behavior is not improved over a period of two weeks, parent will be notified and a meeting will be scheduled.

*No food, drinks, or chewing gum is allowed in the dance rooms. Exception-Water bottles with water only will be allowed in class. All other drinks are to be stored in cubby or in dance shoe changing area. I do encourage students 6 and up to bring water bottle to class. Limited time is given to leave the dance room for water/restroom breaks for students in multiple classes. *After school snacks/drinks are to be consumed in the breakroom only. Please pick up after yourself and help us keep our studio clean.

*Leave valuables at home. The studio is not responsible for lost or stolen items.

*Students are not allowed to wait outside of the building for their ride. Parents must come in to pick up the student, or a staff member may send out student if waiting in the drive thru. Please do not park in that lane, it is for drop-off and pick-up only.

*No jewelry. Instructor may ask for it to be removed. Small studded earrings are okay. Large jewelry is a distraction to dancers and instructors and can also be hazardous. No smart watches allowed.

*No children are allowed to be left alone in the lobby unless arrangements have been made with Ms. Joleen. Please pick up student immediately following their class. We are not a babysitting service, unless the student is in the after-school care program.

*If parent or guardian is not picking up student from class, please let front desk staff know in advance. Proper identification may be asked to be shown. Please note anyone who is NOT supposed to pick up student so necessary precautions are taken.

*You must inform the studio in advance if student is a bus rider and/or if the student will be absent from riding the bus to the studio.

*Anyone trying a class with a friend must sign a waiver before participating.

*Cell phones are to be turned off and put away when class begins. No vibrating or beeping, please! No texting or posting on social media is allowed during class. This means during changing shoes also. Cell Phone may be taken away by instructor and given back to student after class if this happens. We will be implementing a basket toss this season before entering the dance rooms. Do not send electronics/ipads ect. with children 11 & under, if you are needed we will call you.

*Monthly newsletters, reminders, costume fee dates, parades, performances etc. are sent through e-mail remind textl and/or hard copy. Please read all correspondence. Everything sent out is important! Do not mark our emails as spam as you will miss important information for your child.

*Questions and concerns should be directed straight to Ms. Joleen for immediate attention. Please do not interrupt class. Do not discuss your concerns or private issues freely in the lobby. This only creates "drama" and we want our facility to be "drama free".

***Students will not be moved into a more advanced class unless Ms. Joleen approves. Decisions for advancement are relayed to parent/guardian to make final decision for any class schedule changes. Remember it is better to be moved up than to have to move down. Students starting out in beginner classes should not be discouraged. Students advance on their own level and should not be compared to friends who may have advanced quicker. Remember this quote: "A dancer must be challenged, not overwhelmed." Unknown**

Annual RECITAL INFORMATION

Recital is usually held in May or early June. Date to be released as soon as a venue is booked.

Costume deposits of \$50 each style are due no later than the last week of September, with the balance due in November prior to our Thanksgiving Break. We will send out information as the season gets started. We are planning to have a Christmas/Holiday Show this season to be held the first week of December. Auditions and ensemble groups will begin in September. More info coming soon!

FUNDRAISING POLICY

*Fundraisers may be held throughout the season to help pay for expenses. Fundraiser earnings may not be used for tuition, recital photos, DVD's, or program book ads. All unused fundraiser earnings are forfeited if not used before the scheduled recital date unless student is pre-registered for the summer or next season. You must contact the studio if you want to use your earnings towards your account.

STUDIO CONTACT INFORMATION

Joleen's Starz of the South

Performing Arts Studio

12618 Hwy 57

Vanceleave, MS 39565

228-826-3722 (This number can receive texts now!)

NEW EMAIL-joleen@starzofthesouth.com

Website-www.starzofthesouth.com

Find us on facebook-www.facebook.com/joleensstarz

Remind Text – Text @joleen2015 to the number 81010